



Department
of Health &
Social Care

*From Maria Caulfield MP
Parliamentary Under Secretary of State for Primary Care and Patient Safety*

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Nadia Whittome MP

By email to: nadia.whittome.mp@parliament.uk

9 November 2021

Dear Nadia,

Thank you for your correspondence of 20 October on behalf of one of your constituents, about language access services in community pharmacies.

Community pharmacies in England can access interpretation and translation services when treating NHS patients. For primary care, these services are commissioned from a range of providers and paid for by NHS England and NHS Improvement (NHSE&I) regional teams. Any community pharmacies that are not sure how to access their local interpretation and translation services should contact their local NHSE&I team.

More information and guidance on the arrangements can be found at www.england.nhs.uk by searching for 'interpreting and translation services in primary care'.

I hope this is helpful.

Yours sincerely,

MARIA CAULFIELD