

## 3b3

# Retain Access to Support

### Do

Ensure that a person in an inclusive setting can still access care services for ongoing support and as a safety net should things go wrong.

### Story

Mr. Smith works Monday to Friday 9-5 p.m. and can therefore only access services by taking a day off work. The worker arranged monthly lunchtime meetings in a convenient and discreet location and provided information about out-of-hours services.

**3b3**

## Retain Access to Support

### Hints & Hazards

Evidence from mental health supported employment research shows that good outcomes are associated with providing access to support without limit of time (Bond 2004). Make a contingency plan before engaging in the inclusive activity. Liaise with the inclusive setting if this is appropriate and agreed by all parties. There is a risk of the person using support inappropriately, leading to possibility of dependence

There is a danger that using this strategy too freely will hold the person in the disabled role and prevent them moving forward into other roles and identities. Are there ways of formally ending the 'disabled' role or renegotiating the relationship between the service and the person?