






## Patient/service user feedback form

**A Mentor will approach service users in receipt of care to obtain consent and will be aware of the right to decline to participate**

We are interested in your views about the way the student nurse has been looking after you and/or your carer. Your feedback will help the student nurse to learn and any feedback offered will not change or impact on the way you are looked after. **Thank you**

Tick if you are:	A patient/service user <input type="checkbox"/>		A carer or relative <input type="checkbox"/>		
How happy are you with the way the student nurse.....	Very Happy 	Happy 	I'm not sure 	Unhappy 	Very unhappy 
Cared for you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Listened to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Talked to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preserved privacy and dignity?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrated respect?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Undertook care assessment and delivery?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What did the student nurse do well?					
What could the student nurse have improved on?					
Mentor signature:			Student signature:		
Date:			Date:		

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Adapted by the University of Lincoln from the PAN London Practice Assessment Document developed by Jane Fish and Lindsay Gilman. This version was coproduced with service users and carers and includes dignity, respect and compassion. The mentor or carer can scribe on behalf of the Service user/patient if appropriate. It helps students to get into the habit of developing through feedback and obtaining this throughout their careers to support their revalidation with the NMC every three years.