Questions from young people of the NHS Youth Forum to use when recruiting staff to care for Children & Young People

What have you learnt so far in your life from young people about working with them?

How would you try to get to know a young person so that you understand their life and how they want to be treated as a whole person?

How do you engage with young people?

What experience do you have making young people feel comfortable and welcome?

How does your approach change to a person depending on their age?

What would you say to a young person who you just met?

How would you communicate with young people in your care?

How would you encourage under 18s to see you without their parents/carer?

How are you relatable to young people, but not cringey?

How can you improve the experience of a young person experiencing difficulties?

How would you ensure the mental well-being of a young person as well as physical?

What would you say to a young person visibly upset after a phone call?

How would you be willing to make a young person comfortable?

What would you do if young person has a complaint?

What makes you want to be a nurse for young people?

Why would you love to do this job?

An ideal CYP Nurse Associate:

- 1. Behaviours: good listener, kind, approachable, person centred, have patience, be a creative thinker, high energy, flexible, relatable but don't try too hard, doesn't talk done to CYP, connects with family of CYP too & peers, treat people with respect, have enough time to talk, be in a good mood, be entertaining, able to be relaxed yet serious when needed
- 2. Knowledge; child & adolescent development; knowledge of the education system/schools to be able to connect
- 3. Connector: they won't know everything so they have to be able to signpost to services such as sexual health/drug & alcohol
- 4. See the whole person: physical, mental & social aspects of health as equally important.