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Environmental Policy

The following statement addresses many of the areas covered by ISO 14001 and demonstrates how Peter Bates Associates Ltd exercises responsibility towards the environment and compliance with legal obligations.

Peter Bates Associates Ltd provides training, service evaluation and development consultancy to the human services sector. Desk work is carried out in the office of the company or on the customer's site.

- 1. Activities are routinely reviewed from an environmental perspective and this is a standing item on the agenda for Director's meetings, leading to the 'plan-do-check-act' improvement cycle.
- 2. In the office, we use paperless communication and environmentally friendly products as much as possible. Care is taken to recycle when possible and to ensure the safe disposal of hazardous items. This includes printer ink cartridges, paper, packaging and technology such as computers, data projectors, printers and phones. Energy is conserved, generally by switching appliances off when not in use.
- 3. Wherever practical, we work close to home and travel to our customers on standard class public transport.
- 4. On our customer's site, we carry out our duty of care for environmental issues as their guest. This includes a duty to encourage sustainable environmental practices whenever it is appropriate to do so, and to draw significant breaches of environmental responsibility to the attention of the customer.

13 January 2016